

Eric Tachibana
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PROFILE

Innovative, persistently delivery-focused, methodical leader with strong influencing and negotiation skills, a business-driven strategic approach, and experience across a well-rounded set of verticals in both large and small company environments.

Seeking a regional strategic-focused operational leadership role in a large multi-national with scope to implement change, influence and execute business strategy, and drive continuous improvement.

EDUCATION

Master of Business Administration, 2006

Dual degree program at National University of Singapore and University of California at Los Angeles

M.A., Science, Technology and Public Policy, 1996

The George Washington University's Elliott School of International Affairs, Washington, D.C. Specializing in the Management of Information Systems and International Information Technology Policy

B.A./B.A., Political Theory/Cultural Anthropology, 1994

University of California at Los Angeles, Los Angeles, CA Graduated with Latin Honors

PROFESSIONAL EXPERIENCE

Director, Bank of America Merrill Lynch (2007 – 2011)

- ***APAC Global Technology & Operations COO Group – Business Management & Business Controls Monitoring and Readiness (2010-2011)***
Put in place a strong organization from the ground up, driving global change from the region through, risk identification and remediation, governance, controls enhancement initiatives, compliance management, and communications & reporting.
- ***COO, APAC Global Banking, Markets, and Wealth Management Technology & Operations (GBWMT&O) (2009-2010)***
Developed common reporting, further harmonized operational processes across the 3 technology units, and worked with the 3 operational units to standardize processes and reporting metrics. Created a cohesive technology and operations team of business managers across the 6 units with a common strategic agenda for the first time in Asia.
- ***COO, APAC Global Corporate, Commercial, and Investment Banking Technology (GCCIBT) (2009-2010)***
Migrated processes, tools, controls, and best practices from GMRT to GCCIBT, starting up the regional function from ground up.
- ***COO, APAC Global Markets & Research Technology (GMRT) (2008-2009)***
Helped regional CIO transform a loose community of divisions into a holistic team with a common identity. Led and executed global GMRT location strategy sponsored by Global CIO. Put in place business management organization with mature processes around Program, Financial, Workforce, and Risk Management.

- **COO, Merrill Lynch Global Service Center – Singapore (2007-2008)**
Rapidly scaled up center from start-up to a mature organization. Designed and implemented critical operational processes and controls including program management, financial and workforce management, recruiting, learning, quality management, CAO governance, and risk management. Exported 'nearshore' operating model to centers in Dublin, Toronto, and Chicago.

CEO / Founder / Private Equity (2000 – 2009)

- **Intevol Pte. Ltd., Singapore** – Founded and exited regional independent software vendor specializing in interactive television.
- **iamoeba Snd. Bhd., Malaysia** – Founded and exited regional independent software vendor specializing in mobile phone software.
- **eXtropia Pte. Ltd., Singapore, Malaysia, Thailand** - Founded and exited regional independent software vendor specializing in Corporate Banking solutions for large regional banks.
- **Microline, Mountain View, CA** – Helped found and exit ground-breaking Java GUI toolkit firm that became the premium toolkit for enterprise development available at the time.
- **First Meta Pte. Ltd., Singapore** - First Meta provides financial and payment services based in virtual currencies used in virtual worlds, social networks and MMOs.
- **TenCube Pte. Ltd., Singapore** – Helped found and exit tenCube, an independent software vendor within the mobile application development space.

Software Development Manager (1993 – 2000)

- **Associate Director, Barclays Capital, London**
Managed e-banking software development teams to develop front-to-back automated Equity Finance, FX, Gilt, and Euro-Government Bond trading systems. Applications spanned full trade-cycle from real-time price feeds out to the net to bank-to-bank and customer-to-bank settlement, and reporting.
- **R.O.W. Sciences/National Institutes of Health, Bethesda, MD.**
Managed web development team for the National Center for Human Genome Research. My team and I developed Java/CGI-based bioinformatics, data visualization, and lab supply chain management applications in support of the Breast Cancer (BRCA) project.
- **Electronic Frontier Foundation (EFF), Washington D.C.**

Built and maintained EFF's award-winning On-Line Library and World Wide Web site. Also prepared policy papers on telecommunications and information technology issues and organized online fund raising and press relations.

PUBLICATIONS

- Strategic Information Technology and Portfolio Management - Software Design Patterns and Management Strategy, 2009
- Columnist, The Singapore Straits Times, The Malaysian Star, and Internet.com, "Web Ware" 2005 & The Mobile Developer, 2005
- Applied Perl, 2001
- Instant CGI/Perl, Osbourne, 2000
- Java Programming with Microsoft's AFC, Wiley Press, 1997
- CGI For Commerce, MIS Press, 1997
- Perl 5 How To, WAITE Group Press, 1997
- How To: CGI, WAITE Group Press, 1996
- Instant Web Scripts with CGI/Perl, MIS Press, 1996

TEACHING POSITIONS

Adjunct Associate Professor, National University of Singapore Department of Business Policy, (08/06 – present)

- TR 2202 / BMA 5115 – Technological Innovation (undergraduate and MBA levels)
- APEX Executive MBA – Small Business Management
- Sime Darby Executive Program – Practical Intrapreneurship
- Technopreneurship Innovation Program - Business Plan & Investment Segment
- Executive series – Marketing and Business Strategy for SMEs
- Startup@Singapore & Thammasat University Asia Moot Corp – Judge and lecturer

Adjunct Professor, Singapore Institute of Management, (09/06 – 12/07)

- ICTCY3 - International Competitiveness and Technological Change (executive level)
- BUS357 – Starting and Managing a Business (undergraduate level)
- BMSZ324 – Business to Business Marketing (executive level)
- BMSZ112 – Product Management (executive level)
- UOL138ICT - Information and Communication Technologies: Principles and Perspectives